

RESPONSE TO PREBID QUERIES – RFP NO. RFP no. KGB/FIW/RFP/03/2023 dated 19.04.2023 “REQUEST FOR PROPOSAL for empanelment of vendors for procurement, installation, commissioning and maintenance of micro ATM Machines”

All queries relevant to the RFP received within the stipulated timeline are responded. Same/similar queries of different bidders are excluded for avoiding repetition

Sl. No	Page No. of RFP	Clause No.	RFP Clause	Bidder Query	Banks reply
1	Page no. 4	Hardware Specifications of Micro ATM- Tablet	Rear Camera 5 MP Front Camera 1 MP	For smooth functioning of handheld devices on field, request you to amend the clause as mentioned below: Rear Camera 5 MP with auto focus Front Camera 2 MP	Bidder to comply with terms and conditions of the RFP
2	Page no. 4	Hardware Specifications of Micro ATM- Biometric scanner	Bidder to ensure RD specification compatibility	Request you to clarify on L0 or L1 requirement	The requirement is L1

3	Page no. 61	Eligibility criteria	Financial statements i.e. Audited Balance sheet and Profit & Loss accounts for three years (2018-19, 2019-20 and 2020-21) will have to be submitted.	we request bank to kindly amend the clause as below: Financial statements i.e. Audited Balance sheet and Profit & Loss accounts for three years (2019-20, 2020-21 and 2021-22) will have to be submitted.	Please refer amendment I to this RFP
4	Page no. 3	Part 1: Invitation to Bid	Bank is looking for the deployment of biometric enabled Hand Held Devices (Micro ATMs) embedded/non-embedded as per Micro ATM Version 1.5.1 of IBA with a minimum of following capabilities/features:	With reference to the said clause, we hereby request bank to kindly amend as a all in one integrated Micro ATM device. As non-embedded devices are difficult to handle during operation.	Bidder to comply with terms and conditions of the RFP
5	Page no.63 & 64	Payment terms for delivery, installation and commissioning the solution	10% of cost of equipment shall be paid within thirty (30) days of signing of the Contract and upon submission of claim against a simple receipt and a Bank Guarantee for the equivalent amount valid until all the products are delivered, installed and commissioned and in the form provided in the bidding documents or any other form acceptable to the Bank • 70% of cost of equipment on successful installation and	We would like to inform bank that as per the industry standards 10% of cost of equipment shall be paid within thirty (30) days of signing of the Contract and upon submission of claim against a simple receipt and a Bank Guarantee for the equivalent amount valid until all the	Bidder to comply with terms and conditions of the RFP

			commissioning of the total solution proposed. • Balance 20% cost of equipment, after end of warranty period or a bank guarantee for equivalent amount for three year in advance	products are delivered, installed and commissioned and in the form provided in the bidding documents or any other form acceptable to the Bank and • 90% of cost of equipment on successful installation and commissioning of the total solution proposed. Considering this we seek bank to kindly amend the payment clauses to 90% on delivery as per the current clause	
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Malappuram
 05-05-2023

GENERAL MANAGER